

BOARD POLICIES

Wireless Internet Access

Category: Operational

Approved: April 25, 2007

Rocky River Public Library provides free Internet access for users with portable computers or devices capable of receiving wireless signals during normal library business hours. The Reading Garden has wireless access available 24/7. All terms and conditions set forth in Rocky River's Library's Internet Use Policy are also applicable to wireless network access.

- All users are expected to use the library's wireless access in a legal and responsible manner, consistent with the educational and informational purposes for which it is provided. Misuse of Internet access will result in loss of the user's Library access. It is not acceptable to use Library Internet services to:
 - Digitally reproduce and distribute copyrighted materials.
 - Degrade or disrupt equipment or system performance;
 - Vandalize the data of any other user;
 - Gain unauthorized access to resources or entities;
 - Invade the privacy of individuals;
 - Violate federal, state, or local laws or regulations, including those regarding accessing, viewing, printing, and distributing child pornography.
 - Engage in any activity that is offensive or creates an intimidating or hostile environment.
- Rocky River Public Library does not provide virus protection for wireless connections to our network. Patrons are strongly encouraged to use up-to-date virus protection as well as a personal firewall on their devices.
- Rocky River Public Library provides a brochure containing general information as to the settings necessary to access the Internet via our wireless connection. If a user has problems accessing the Internet over this connection, staff will only verify that the library's connection is operating normally. Users are expected to know how to configure their own laptop for wireless use. Staff will not perform troubleshooting on the patron's own wireless device.
- Most wireless network cards are compatible. However, Rocky River Public Library can make no guarantee as to compatibility of user's equipment with the library's network.

- The Rocky River Public Library wireless network has been configured and sized for interactive searches and knowledge gathering on the World Wide Web. The library's network is not sized for large downloads from the web. Therefore, users will be asked to terminate any activity that adversely impacts the library's network performance.
- Printing access is not available via the wireless connection. To print at the library, work may be saved to a disk, a flash drive or be emailed to the patron's web account, then retrieved from one of the Library's public workstations and sent to the public printer.
- As with most public wireless "hot spots", these wireless connections are not secure. Another wireless user can potentially intercept any information being transmitted. We recommend that you do not transmit personal information such as credit card numbers, passwords or other sensitive information while using any wireless "hot spot." Wireless users assume all risks and responsibilities to provide anti-virus protection and appropriate security settings on their laptop. Please take appropriate precautions when using this service.
- Rocky River Public Library is not responsible for any information (i.e. credit card numbers, passwords, etc.) that is compromised, or for any damage caused to patrons' hardware or software due to electrical surges, security issues or consequences caused by viruses or hacking.
- Wireless users should be certain that their laptops and other devices are secure at all times and should never be left unattended in the Library, even for brief periods of time. Theft of such devices is not the responsibility of Rocky River Public Library.

Disclaimer: Use of the Library's wireless network is entirely at the risk of the user. The library disclaims all liability for loss of confidential information or damages resulting from that loss.